



FAMILY SUNTRUST  
PHOENIX WEALTH  
PO BOX 6899  
BASINGSTOKE  
RG24 4SX

Family Suntrust: 0345 034 2170  
<DD Month 2017>

PRIVATE AND CONFIDENTIAL

[Addressee]  
[Address1]  
[Address2]  
[Address3]  
[Address4]  
[Address5]  
[Postcode]  
[Country]

Scheme name <Scheme name>

Scheme reference <Scheme reference>

Dear <Salutation>

## WE'RE RENAMING THE FAMILY SUNTRUST LEGAL ENTITIES

We'd like to update you on some of the activity that's taking place following the sale of AXA Wealth to the Phoenix Group.

We recently changed our brand name to Phoenix Wealth and we're now working to apply that name across the Family Suntrust legal entities to reflect our new ownership. Our intention is to submit the changes to Companies House on 8 December, after which:

- The Scheme Provider name will change from AXA Wealth Services Limited to Phoenix Wealth Services Limited.
- The Scheme Trustee name will change from AXA Trustee Services Limited to Phoenix Wealth Trustee Services Limited.

### What changes will I see?

- Our new legal entity name, Phoenix Wealth Trustee Services Limited, or an abbreviated form, will show on your bank statement for any income payments you receive after 8 December 2017.

### What do I need to do differently?

- Any contribution cheques that you send in will need to be made payable to **Phoenix Wealth Trustee Services Limited**, rather than AXA Trustee Services Limited.

Please be reassured that the level of service you receive will be unaffected. There will be no changes to Scheme benefits, payments or terms and conditions.

### Need more information?

If you have any questions, please give our friendly staff a call on 0345 034 2170 between 8.30am and 5.30pm Monday to Friday.

Yours sincerely,

**Mike Shrimpton**  
Chief Operating Officer

**If you would like this information in large print, Braille or audio, please call 0345 034 2170.**

'Phoenix Wealth' (comprising of the companies Winterthur Life UK Holdings Limited, AXA Wealth Services Limited, AXA Wealth Limited, AXA Trustee Services Limited and AXA Sun Life Direct Limited) has been acquired by Pearl Life Holdings Limited (and now forms part of the Phoenix Group - [www.thephoenixgroup.com](http://www.thephoenixgroup.com)). 'AXA' and 'WINTERTHUR' are trademarks that are owned by AXA SA and will be used for a short period under a licence granted by AXA SA to the Phoenix Group.

Pearl Life Holdings Limited is registered in England (4560778) at 1 Wythall Green Way, Wythall, Birmingham B47 6WG. As part of Phoenix Group AXA Wealth Limited will continue to be authorised by the Prudential Regulation Authority and regulated by the Prudential Regulation Authority and the Financial Conduct Authority; AXA Wealth Services Limited will continue to be regulated by the Financial Conduct Authority.

Phoenix Wealth, PO Box 6899, Winterthur Way, Basingstoke, RG24 4SX. Telephone: 0345 034 2170. As part of our commitment to quality service and security, telephone calls may be recorded. AXA Wealth Services Limited, trading as Phoenix Wealth, is the provider and administrator of Family Suntrust and is a company limited by shares. Registered in England No. 02238458. Registered office: 1 Wythall Green Way, Wythall, Birmingham, B47 6WG.

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