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AXA Wealth
Winterthur Way
Basingstoke
Hampshire
RG21 6SZ
Tel: 0345 122 3007

<DD Month 2017>

Product name: <Product>

Plan number: <Policy>

Dear <Salutation>

Change to your Scheme Operator's name

We're writing to let you know that the Scheme Operator of the Self-invested option of the Retirement Wealth Account – AXA Portfolio Services Limited – will be renamed Elevate Portfolio Services Limited on 24 April 2017.

Will the change impact my plan?

The above change will **not** affect the operation of your plan or your terms and conditions. You will simply see changes in future correspondence relating to your plan, where AXA Portfolio Services Limited will be referred to as Elevate Portfolio Services.

What's a Scheme Operator?

The Self-invested Scheme Operator is responsible to you for managing and administering the investments and income of, and the benefits payable under, the Scheme.

The Scheme Operator works in tandem with the Scheme Administrator – AXA Wealth Limited – which is responsible for ensuring that the Scheme complies with its tax obligations.

Why is this happening?

This name change is a result of the recent sale of different parts of the AXA Wealth business to The Phoenix Group and Standard Life. You will see a gradual change in naming and branding, as we cease to use the 'AXA' brand. For more information on the sale, please go to: www.axawealth.co.uk/About-us.

You do not need to take any action as a result of this letter but if you have any queries you can discuss these with your financial adviser or alternatively you can call us on 0345 122 3007 (lines are open 8.30am – 5.30pm Monday to Friday)

Yours sincerely

A handwritten signature in black ink, appearing to read 'M Shrimpton', written on a light grey background.

Mike Shrimpton

Chief Operating Officer, AXA Wealth

If you would like this information in large print, braille or audio please contact us at 0345 122 3007.

'AXA Wealth' and 'SunLife' (comprising of the companies Winterthur Life UK Holdings Limited, AXA Wealth Services Limited, AXA Wealth Limited, AXA Trustee Services Limited and AXA Sun Life Direct Limited) have been acquired by Pearl Life Holdings Limited (and now form part of the Phoenix Group - www.thephoenixgroup.com). 'AXA' and 'WINTERTHUR' are trademarks that are owned by AXA SA and will be used for a short period under a licence granted by AXA SA to the Phoenix Group.

Pearl Life Holdings Limited is registered in England (4560778) at 1 Wythall Green Way, Wythall, Birmingham B47 6WG. As part of Phoenix Group AXA Wealth Limited will continue to be authorised by the Prudential Regulation Authority and regulated by Prudential Regulation Authority and Financial Conduct Authority; AXA Wealth Services Limited will continue to be regulated by the Financial Conduct Authority.

AXA Wealth, Winterthur Way, Basingstoke RG21 6SZ. Telephone number: 01256 470707. As part of our commitment to quality service and security, telephone calls may be recorded.

AXA Wealth Limited (No. 01225468) is provider of the Retirement Wealth Account and is also scheme operator of the AXA Wealth Pension Funds Only option. AXA Portfolio Services Limited (No. 01128611) is the scheme operator of the Self-invested option. AXA Wealth Limited registered office: 1 Wythall Green Way, Wythall, Birmingham, B47 6WG. AXA Portfolio Services Limited is authorised and regulated by the Financial Conduct Authority. Registered office: 14th Floor, 30 St. Mary Axe, London, England, EC3A 8BF. Both companies are registered in England and are limited by shares.